

## **Installation Troubleshooting**

Your instruction manual carries in-depth troubleshooting information, but here are a few pointers should you experience any problems during the assembly of your new ride on toy.

### **Hints and Tips**

Your new ride on toy will only work once it has been disconnected from the mains supply, so please disconnect your charge from the vehicle before attempting to use it.

Please check all connections if your vehicle does not work. The most common cause for ride on vehicles not working at the first attempt is incorrect assembly or loose connections.

If your new vehicle does not seem to be charging, please check that the charger unit is getting warm when plugged into the mains and switched on. If the charger does not get warm there may be a problem with the charger unit itself.

If the charger is getting warm, but your vehicle is still not working, please check the connections going into the various switches – on/off, foot pedal switch.

Please make sure that you install the gear stick (if present) and on/off switches the right way round. This is a fairly common installation error and will result in either no circuit being completed when the vehicle is switched on, or the vehicle travelling in the opposite direction that was intended.

Please contact us on **0845 389 1400** if you have any problems.

### **Warranty Information**

Your instruction manual will provide you with more information about the individual consumable parts used in your vehicle, but please note the following warranty restrictions.

#### ***Batteries – 30 Day Warranty***

The batteries used in ride on toys require regular charging. Allowing the batteries to run completely flat can have a permanent negative impact on the batteries ability to hold charge. It is recommended that the vehicle continues to be charged even when not in use.

#### ***Motors – 30 Day Warranty***

All our ride on toys are designed for use by **children only** on flat, level surfaces only – they are not intended for use by adults or on surfaces such as grass, gravel, pebbles, cobbles etc. Using the ride on incorrectly **will** result in the motors being damaged beyond repair. Please also note that pushing the ride on toy manually will also damage the motors, so you should refrain from physically moving the vehicle as much as possible.

#### ***Steering Wheel – Not Covered by Warranty***

Please do not pick up your child's ride on toy by the steering wheel! It will break and we are not able to provide replacements under warranty. You should lift the vehicle up from underneath the main body to prevent any damage.

#### ***Wheels – 30 Day Warranty***

We cannot cover any damage caused by use on incorrect surfaces or by users that exceed the weight limits.